



CULINARY SERVICES GROUP

Solving Staffing Solutions

Outsourcing Food Service
To Help Retain Quality Staff



Understanding the Challenge in Long-term Care

Today more than 90% of nursing homes are currently understaffed.

Even before Covid, communities like yours faced staffing challenges. High labor costs can cause some communities to stretch nursing resources thin. While some staff like the added overtime, exhaustion and understaffing can have negative consequences for the residents you care for. In fact, 46% of nurses said they've missed a change in a patient's condition due to an excessive workload. More rural areas face the added challenge of finding enough qualified staff to fill all the roles their community needs. These shortages put residents at greater risk for malnutrition, weight loss, bedsores, dehydration, infections, and pneumonia.

While a food service management company can't replace nursing staff, we can recruit, hire and maintain the staffing in your dietary department, alleviating the burden from your Human Resources team focus so they can focus on hiring and retaining nursing staff. Plus, we can offer a food-first approach to combat malnutrition and weight loss that supports a resident's ability to choose.



In Recent News

In August of 2021, the Biden Administration announced it would require nursing home staff to be vaccinated against COVID-19.

While the American Health Care Association (AHCA) and National Center for Assisted Living (NCAL) have been in full support of health care personnel working in health care facilities and the community getting vaccinated stating:

“To protect all residents, staff and others in our communities from the known and substantial risks of COVID-19, AHCA/NCAL strongly urges the vaccination of all health care personnel. COVID-19 vaccines protect health care personnel when working both in health care facilities and in the community. They provide strong protection against workers unintentionally carrying the disease to work and spreading it to patients and peers.”

They believe the scope of the recent mandate is too narrow and that singling out nursing home workers will only worsen the workforce shortage. They believe vaccination mandates should apply to health care personnel in **ALL** healthcare settings. Without this, nursing homes will face a disastrous workforce challenge.



“Focusing only on nursing homes will cause vaccine-hesitant workers to flee to other health care providers and leave many centers without adequate staff to care for residents. It will make an already difficult workforce shortage even worse.

The net effect of this action will be the opposite of its intent and will affect the ability to provide quality care to our residents. We look forward to working with the Administration in the coming days to develop solutions to overcome this challenge.”

- AHCA/NCAL



The Culinary Services Group Solution

Here at CSG, a Top 50 Food Management company, we recognize that for many communities, hiring and training food service staff is not a priority when faced with filling multiple nursing positions. But without the right team in the kitchen, the quality of your dining experience will suffer.

We have over a decade of experience hiring food service workers for healthcare settings. A full-service contract with CSG means we use our expertise to find the right staffing pattern to fit your community's needs. We use our highly skilled talent acquisition team to actively recruit across all major job boards and social media to find the right candidates and fill roles quickly.

Once selected, our team members receive comprehensive training on safe food handling, workplace safety, and customer service. This ensures the kitchens we work in are safe, healthy, and friendly environments.

Beyond alleviating staffing challenges your community will benefit from customized menus, monthly safety auditing, and on-time food delivery. We make it a point to use the freshest possible ingredients. Plus, we cook homestyle meals that are familiar, comforting, and tailored to your resident's likes and dislikes.



Building The Right Team

Staff hand-selected to create engaging dining experiences



Aligning Vision & Values

Serving others is our highest priority. It's our goal to exceed your expectations and make a difference in the lives of your residents. All our staff understand what it means to do business the CSG way.



The Right People

We assess each potential employ through a survey and data analysis process to ensure their work-related traits align with our defined ideal pattern for the role.



The Best Training

We train from the top down. Our chef managers receive regular training from our culinary experts. Each employee has access to an online training portal and must complete a variety of training modules prior to employment.



CULINARY SERVICES GROUP



Our Promise to You

Culinary Services Group understands the staffing challenges that can be found in almost every community we work with. We promise to partner with you to alleviate the staffing needs of your dining department. While our full-service contracts offer the most resources to accomplish staffing goals, every contract we offer benefits from our world-class training and support for leadership.



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