



Culinary Services Group

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Dear Valued Client:

Culinary Services Group is committed to providing uninterrupted service to our clients during the coronavirus pandemic. We are also committed to communicating the effects of the virus on our business to those we serve. Recently, concerns about the U.S. food chain supply have made headlines as meat processing plants have had to temporarily close due to coronavirus outbreaks in their workforce. We want to address these concerns and their potential impact on our service to our clients.

It's important to understand that the United States is rich in food resources and our food supply is not vulnerable. However, these plant closures may challenge the food industry's ability to process and package certain products and bring them to market quickly. Culinary Services Group is working diligently to avoid the disruption of our food deliveries.

We are able to leverage our Group Purchasing Organization's national buying power as well as our food distributor's national network of resources to secure our supply chain and find replacements when necessary. We are also proactively reaching outside our traditional network and working with reputable, independent contractors to secure supplies and raw goods.

Although we are doing everything in our power to secure our supply chain, we ask for your understanding and patience should we have to make menu adjustments due to the inability to procure certain foods. We assure our clients that any necessary menu changes will be communicated well in advance of the meal service they affect. Altered meals will be of comparable quality and provide the same level of nutrition as the one originally planned.

If you have further concerns or questions regarding how your community may be affected, please do not hesitate to speak with your area manager.

Sincerely,

Rich Valway II
President & CEO